What is onshore? Quality of Life across 5 continents

Sodexo’s activities on onshore remote locations (mine sites, civil engineering and construction projects) begin ahead of residents’ arrival with the design and installation of infrastructure, living quarters and dining facilities.

This involves assessing requirements and recommending services, costing labor and training required, reviewing the camp’s impact on the local environment, and monitoring local health and safety legislation.

Day-to-day support
Sodexo ensures camp administration and operations, with a strong focus on safety and security (fire control, access controls, etc.), technical maintenance (electricity generators, water treatment and distribution, waste management, and heating, ventilation, and air conditioning equipment), and hotel services (reception desk, cleaning, laundry and foodservices).

Making the most of cultural differences
One of Sodexo’s recognized strengths is the diversity of its own teams – most often hired from the local communities in and around project sites – which positions us to understand and address the specificities of our clients’ and consumers’ expectations and needs.

As an employer, Sodexo contributes to the social and economic growth of the remote communities in which it works by recruiting, training, and developing local staff.

SODEXO AND PETROLEUM RAS LAFFAN IN QATAR: KEEPING ENERGY PRODUCTION COMPLEX RUNNING SMOOTHLY

Through its expertise and responsiveness, Sodexo serves oil and gas clients operating in Ras Laffan Industrial City (RLIC), the vast oil and gas production center of national company Qatar Petroleum.

Our clients’ needs
Qatar Petroleum relies on Sodexo to help oil and gas companies operating on RLIC achieve short mobilization timelines, respect industry-driven Health, Safety and Environment requirements and meet high quality standards in a technically demanding environment while improving comfort and safety for the people working on the site. The remote, desert location of this vast complex requires a reliable service partner with recognized expertise and responsible environmental practices.
Sodexo’s response

At R LIC, Sodexo’s 600-member team applies its technical expertise and experience of complex project environments to ensure smooth operations and improve the quality of life for the people working there by providing comprehensive facility management services that include: operations and infrastructure maintenance for all R LIC buildings and port facilities, water and wastewater management, HVAC, plumbing, housekeeping and laundry, logistics, security and road safety, fire-fighting, camp accommodations and recreational facilities.

Results

A longstanding partnership with Qatar Petroleum and extensive experience at its huge production site, an intimate understanding of the needs of operators, proven rapid mobilization capacity and the quality of services delivered under difficult conditions have made Sodexo the preferred partner of companies working on the Ras Laffan site. Sodexo also supports new operators in getting established at Ras Laffan, facilitating their administrative procedures by providing temporary lodging and transport and helping to determine their needs for office space and accommodations.

“The professionalism and experience of Sodexo-Teyseer teams ensures the comfort of our teams and the smooth operation of our facilities. By efficiently managing crucial support activities such as Ras Laffan Industrial City infrastructure, maintenance and waste, water treatment operations as well as fire safety, they enable us to focus on our core business.”

Balakrishnan Nair Dinesh Kumar, Assistant Manager Maintenance, Qatar Petroleum Industrial Cities

**DID YOU KNOW?**

**Quality of Life is a key issue for industries operating onshore remote sites**

Close to AUD$4 bn are lost each year in the Australian mining sector due to stress and dangerous behaviors caused by unhealthy lifestyle.

*Source: Based on “A Literature Review of Wellness, Wellbeing and Quality of Life Issues as they impact upon the Australian Mining Sector”, Prepared by Professor Kerry Carrington and Dr Alison McIntosh Crime and Justice Research Centre Queensland University of Technology (June 2013)*

**AMONG OUR ONSHORE CLIENTS**

Barrick Gold, BHP Billiton, Fluor Daniel, Halliburton, Rio Tinto, Schlumberger